

PanicTap Response Options

Choose between the device calling a professional monitoring service or going straight to 911. Depending on your unique needs, we can recommend which option is better for you.

FEATURE	9 1 1 DIRECT EMERGENCY DISPATCH	MONITORING PROFESSIONAL RESPONSE CENTER
 Testing Frequency	Quarterly Only Limited test intervals	Unlimited Testing Test as often as needed
 Location Accuracy	Varies by Area Some areas have no tracking	Universal Accuracy Consistent location delivery
 Unanswered Calls	Up to 10% Unanswered in some areas	Zero All calls are answered
 Emergency Callback Numbers	Not Available No callback capability	Fully Supported Add personal emergency contacts

Bonus Benefit: Insurance Premium Savings

Choosing a professional monitoring center may save you more money on insurance than going straight to 911.	
ALARM SYSTEM TYPE	CREDIT VALUE DEPENDS ON EXPOSURES
Central Station Reporting Professional monitoring center	25–30%
Local or Police Station Reporting Direct 911 / local alarm only	15–20%
Source: Security Mutual Burglary Manual — Premises Alarm Discount schedule. Actual discounts are subject to underwriter approval and policy terms. Residents should confirm applicable credits with their insurance carrier.	

Not Sure Which Is Right For You?



Every property and situation is different. Our team will evaluate your coverage area, staffing model, and response requirements to give a tailored recommendation. There is no one-size-fits-all answer — we'll help you choose the option that best protects your people.